

# Governor's Office on Service and Volunteerism

## 2013 Annual Report



Martin O'Malley  
GOVERNOR



Anthony G. Brown  
LT. GOVERNOR





STATE OF MARYLAND  
OFFICE OF THE GOVERNOR



MARTIN O'MALLEY  
GOVERNOR

STATE HOUSE  
100 STATE CIRCLE  
ANNAPOLIS, MARYLAND 21401-1925  
(410)974-3901  
(TOLL FREE) 1-800-811-8336

TTY USERS CALL VIA MD RELAY

## A MESSAGE FROM THE GOVERNOR

Dear Friends,

I am pleased to present to you the 2013 Annual Report of the Governor's Office on Service and Volunteerism (GOSV). The GOSV was established to mobilize and engage Marylanders in volunteerism, to encourage and promote national service, and to recognize the contributions made by volunteers and national service participants.

Last year, over one-third of Marylanders volunteered with nonprofit organizations, schools, faith-based institutions and other charitable groups. These remarkable individuals helped children learn to read and helped teachers in the classroom. They cared for our environment and helped restore the health of the Chesapeake Bay. They tended to the sick, the hungry, and the homeless. They helped rebuild communities that were downtrodden or devastated by disasters. That is nearly 1.4 million people working together to make a better, stronger Maryland.

Through the GOSV, the State of Maryland recognizes the dedicated efforts of Marylanders to serve their communities. Last year, the Office helped me acknowledge these exceptional citizens and organizations at the Governor's Service Awards and celebrated youth volunteerism through a partnership with the Baltimore Ravens in what we call the Honor Rows Program.

The GOSV also administers the AmeriCorps State grant program, which enables 600 AmeriCorps members to serve our communities each year, providing solutions to Maryland's most pressing needs and serving over 96,000 Marylanders. The GOSV also worked to make our second year participating in the interfaith Day to Serve a success.

On behalf of the Office on Service and Volunteerism, the Governor's Commission on Service and Volunteerism, and the entire Administration, we would like to express our deep appreciation to the dedicated volunteers and national service members serving across Maryland.

Sincerely,

A handwritten signature in black ink, appearing to read "Martin O'Malley".

Governor



## A MESSAGE FROM THE EXECUTIVE DIRECTOR

As the Executive Director of the Governor's Office of Community Initiatives (GOCI), I am pleased to share with you the 2013 Annual Report of the Governor's Office on Service and Volunteerism (GOSV).

The Governor's Office of Community Initiatives is one of the Governor's coordinating offices that works with State agencies in actualizing the Governor's agenda on the local level in the areas of service and volunteerism (GOSV), ethnic community policies and programs (the Governor's Ethnic Commissions), and representing the Governor with local elected officials (Intergovernmental Affairs). GOCI is also home to Volunteer Maryland, one of our longest running AmeriCorps programs, which builds volunteer capacity at non-profit organizations. The Banneker Douglass Museum, the repository for African American History for the State of Maryland, and the Maryland Commission for African American History and Culture are also strong parts of GOCI's community-focused framework.

All the various aspects of our work program in the community allow us to see the impact that volunteers and national service members have in our communities—helping nonprofit organizations, faith-based institutions, governmental agencies and community groups to do more than they ever could on their own.

I hope that as you read these highlights, you celebrate the strides we are making in promoting and supporting volunteerism and national service across the State of Maryland. We hope this report inspires you to get involved and we invite you to join us in service.

Israel C. "Izzy" Patoka  
Executive Director  
Governor's Office of Community Initiatives



## A MESSAGE FROM THE CHAIR

On behalf of the Governor's Commission on Service and Volunteerism, I am honored to present this 2013 Annual Report of the Office on Service and Volunteerism.

Each year, the Commission works with the Governor's Office and staff of the Office of Community Initiatives and the Office on Service and Volunteerism to carry out the priorities set forth in our state service plan. We strive to promote volunteerism and we work to provide programs and opportunities for Marylanders to serve.

The Governor's Commission on Service and Volunteerism is a bipartisan group comprised of appointed members that supports the work of the GOSV by promoting volunteerism and national service, and approving the Maryland AmeriCorps State funding applications each year. Our GOSV staff and Commissioners work together to manage approximately \$3.5 in federal resources to make a meaningful difference in Maryland's communities.

As Commissioners, we come to this role from various fields of expertise—we are teachers, administrators, nonprofit executives, business professionals, public servants, and retirees—and the one thing we have in common is that we are all volunteers. We accept this role to serve on the Governor's Commission on Service and Volunteerism because we recognize the important role that volunteers play in our community and we want to be a part of shaping and recognizing those efforts.

As this Administration's term comes to a close, we would like to express our sincere appreciation to Governor Martin O'Malley and Lieutenant Governor Anthony Brown for their leadership and commitment to promoting service and volunteerism. We are grateful for the opportunity to serve our fellow citizens and to work with volunteers from across the State to create a stronger Maryland.

Maurice "Mac" Nachlas  
Chair  
Governor's Commission on Service and Volunteerism

# SELECTED STRATEGIES AND ACCOMPLISHMENTS IN 2013

IV	Message from the Governor
V	Message from the Executive Director
VI	Message from the Chair
1	Executive Summary
3	Commission and Staff
8	Maryland State Service Plan Progress
9	Volunteer Recognition
13	Volunteer Generation Fund
16	Supporting AmeriCorps in Maryland
17	2012 — 2013 AmeriCorps Programs
23	Special Thanks
24	Appendix A: 2013 Maryland Volunteer Center Network Map
25	Appendix B: 2012 — 2013 AmeriCorps State Programs in Maryland Map

# Executive Summary

The GOSV funds and supports volunteer and service efforts that engage all Marylanders to strengthen our communities. Each year, the GOSV recognizes the individual contributions of volunteers and leads state-wide events to shine the spotlight on the importance of volunteerism to the State, in communities, and to individuals. This recognition is provided by the Governor, the Governor's Commission on Service and Volunteerism, and in partnership with M&T Bank, the Baltimore Ravens, and the Maryland State Fair.

In addition, staff of the GOSV work with the Governor's Commission on Service and Volunteerism to review and approve all AmeriCorps State funding requests in Maryland. AmeriCorps is a national program that provides human and financial resources to help tackle some of our country's toughest problems. AmeriCorps projects improve schools and other education programs, preserve and protect the environment, improve public safety, and help meet basic human needs (food, shelter, employment, and more). AmeriCorps is a resource for both organizations and individual citizens who want to make a visible difference in our State.

# SELECTED STRATEGIES AND ACCOMPLISHMENTS IN 2013

## **Volunteer Recognition:**

Through a combination of individual recognition and regional and state-wide events, the GOSV partnered with a variety of agencies to recognize over 38,000 Maryland youth, adults, and groups in 2013.

## **Funding:**

The GOSV awarded \$2.9 million in AmeriCorps grants for 13 programs across the State. These programs raised \$4.6 million to match the federal grants and engaged 608 AmeriCorps members. The GOSV provided \$150,000 to six volunteer centers to support the Maryland Volunteer Generation Fund, and the volunteer centers contributed \$158,000 to match the awards.

## **Partnerships:**

This year, the GOSV continued a long-standing partnership with the Maryland Council of Directors of Volunteer Services and continued to strengthen the connection with the Maryland Humanities Council.

## **Results:**

In 2013, the government agencies, nonprofits, and AmeriCorps members supported by the GOSV mobilized more than 19,000 volunteers who served 125,000 Maryland citizens.



# Commission & Staff

The Governor's Commission on Service and Volunteerism was created and appointed by the Governor in 1994 to review and approve all AmeriCorps State funding in Maryland and to serve as a body of ambassadors for service and volunteerism in local communities. With the Governor's approval, the Commission may apply to the Corporation for National and Community Service, the federal agency that manages AmeriCorps, and other public and private sources for additional funding. This year, the GOSV welcomed Jennifer Daniels, Brian Dunne, Dr. Rahul Jindal, Michael Lewis, Shirley Sagawa, Casey Schurman, and Corae Young as the newest members to the Governor's Commission on Service and Volunteerism.

# GOVERNOR'S COMMISSION ON SERVICE AND VOLUNTEERISM (GCOSV)

## 2013 EXECUTIVE COMMITTEE

### **Maurice "Mac" Nachlas, Chair (Baltimore City)**

- President of the Mount Washington Swim Club
- Member of the WYPR Community Advisory Board

### **Fay Mauro, Vice Chair (Anne Arundel County)**

- Founding Executive Director of the Volunteer Center for Anne Arundel County
- Vice President of the Maryland Volunteer Centers Association

### **Alan Lyons, Secretary (Carroll County)**

- Student at McDaniel College
- Volunteer with The Arts Coming Together In Carroll County and the Timber Ridge Residences

## COMMISSION MEMBERS

*The following Commissioners served full or partial terms:*

### **Crystal Biles, ex officio (Federal Government)**

- State Program Director for Maryland and Delaware State Office of the Corporation for National and Community Service
- AmeriCorps VISTA alumna

### **Jennifer H. Daniels (Prince George's County)**

- Part of the Children's Liturgy of the Word Team for St. Ambrose Catholic Church
- Serves as a Texas State Society Board Member

### **Brian M. Dunne (Baltimore County)**

- Financial Advisor at Morgan Stanley Smith Barney, LLC.
- Board member on the National Exchange Club of Highlandtown-Canton

### **Griff Garwood (Frederick County)**

- Attorney (retired)
- Board member of Historical Society and United Way

## COMMISSION MEMBERS (CONTINUED)

### **Bruce Goldensohn (Montgomery County)**

- Non-technical Systems Engineer for Management at TASC Inc. (retired)
- Served Montgomery County region in various capacities, including his past service as Mayor of Gaithersburg

### **Nancy Grasmick (State of Maryland Department of Education)**

- State Superintendent of Schools
- Represented by Julie Ayers and Vanessa Diggs

### **Mark R. Heckman (Baltimore City)**

- Principal at Marks, Thomas Architects Inc.
- Member of the AIA Urban Land Institute and Congress of New Urbanism

### **Melvin Hotz, ex officio (Baltimore County)**

- Licensed Professional Engineer (retired)
- Medicare Counselor, SHIP Division, Baltimore County Department of Aging

### **Dr. Rahul M. Jindal (Montgomery County)**

- Staff Transplant Surgeon at the Walter Reed National Military Medical Center
- Professor of Surgery at Uniformed Services University of Health Sciences, Bethesda



## COMMISSION MEMBERS (CONTINUED)

### **Cherie Krug (Garrett County)**

- Executive Director of the Garrett College Foundation at Garrett College
- Board Member of the United Way of Allegany County

### **Betsy W. Lafferty, Vice Chair (Baltimore County)**

- Pastoral Associate at the Corpus Cristi Catholic Church
- Volunteer Administrator for the Maryland Department of Human Resources and Catholic Charities

### **Beverly Landis (Baltimore County)**

- Senior Vice President, Y Family Centers and the Member Experience at the Y of Central Maryland
- United States Air Force (retired)

### **Michael P. Lewis (Allegany County)**

- Education Consultant for Creative Intellectual Capital LLC.
- Executive Board Member for Maryland Association of Secondary School Principals

### **Joseph V. Murray, Sr. (Howard County)**

- Director of Community Relations for Ascend One Corporation
- Board Member of the Columbia Foundation



# GCOSV AND STAFF

## COMMISSION MEMBERS (CONTINUED)

### **Lupi Quinteros-Grady (Prince George's County)**

- Deputy Director of the Maryland Multicultural Youth Centers

### **Shirley Sagawa (Montgomery County)**

- Co-Founder of Sagawa/Jospin consulting firm
- Served as the Managing Director for the Corporation for National and Community Service

### **Casey Schurman (Baltimore County)**

- Teacher at Bollman Bridge Elementary School
- Chair of the Oriole Advocate's fundraising committee

### **Theresa Testoni (Montgomery County)**

- Executive Assistant at Advenist HealthCare
- Vice President of Membership for the Corporate Volunteer Council of Montgomery

### **Corae Young (Charles County)**

- Assistant Director of Lifestyles of Maryland Foundation, Inc.
- National Night Out Committee Chair for Charles County Commission for Women

## GOSV STAFF

**Cassandra Champion**  
Director

**Joyce Powell-Binns**  
Administrative Officer

**Maureen Eccleston**  
Senior Program Officer

**Mark Byrd**  
Faith-Based Coordinator

**Julie Mendez**  
Outreach Coordinator

# Maryland State Service Plan Progress

The State Service Plan is the current work plan for the GOSV and the Governor's Commission on Service and Volunteerism. It was developed by the GOSV with public input and includes areas of development and strategies for January 2013 – December 2015. During this period, the GOSV and the Commission will focus, in broad strokes, on: resource development and grants management; sustainability of staff and operations; Commission training and development; and promoting and marketing national service and volunteerism across Maryland.

# MARYLAND STATE SERVICE PLAN PROGRESS

## **Strategy #1 Recognize extraordinary service of Maryland volunteers in all communities**

- Partnered with M&T Bank and the Baltimore Ravens to honor outstanding youth volunteers and youth-serving organizations as part of the Honor Rows Program
- Recognized 27 individuals and groups with Governor's Service Awards
- Honored 3,553 local citizens with Governor's Volunteer Certificates

## **Strategy #2 Build the capacity of Maryland service organizations to effectively mobilize and manage volunteers**

- Completed the third year of Maryland's Volunteer Generation Fund
- Continued to promote available resources and trainings provided by local and regional networks of professional volunteer administrators through the GOSV website
- Promoted all Maryland Volunteer Centers through the GOSV website, social media, and publications

## **Strategy #3 Expand awareness of national service opportunities and programs**

- Supported an annual AmeriCorps member and alumni networking event in partnership with Volunteer Maryland in May 2013
- Showcased national service and highlighted the 20th anniversary of AmeriCorps at the Governor's Service Awards in November 2013
- Expanded the GOSV website to include information on AmeriCorps programs in Maryland (State, National, NCCC, and VISTA), Senior Corps, the Social Innovation Fund, and the Volunteer Generation Fund

# Volunteer Recognition

The GOSV works with a number of partners to provide opportunities for nonprofits, businesses, government agencies, and schools to honor the contributions of local volunteers. Throughout 2013, the GOSV highlighted the importance of volunteerism by thanking local volunteers in a variety of ways. From providing individual certificates to honoring businesses and other community leaders at an annual awards ceremony, the GOSV, on behalf of the Governor's Office, honored Maryland's volunteers of all ages, from all backgrounds, and from all parts of the State. Through these partnerships and activities, the GOSV honored over 38,000 volunteers in 2013.

# VOLUNTEER RECOGNITION

## THE GOVERNOR'S SERVICE AWARDS

The Governor's Service Awards is an annual recognition event for extraordinary volunteers across Maryland. Nominations were received on June 3. The GOSV staff worked with a team of volunteer leaders to review the nominations. The 2013 awards were presented in Annapolis on November 4. Each recipient received a service medal of honor from Cassandra Champion, Director of the Governor's Office on Service and Volunteerism, and Mac Nachlas, Chair of the Governor's Commission on Service and Volunteerism. During the awards ceremony, the Governor's Office honored 27 individuals and volunteer groups for their dedication to Maryland. The Service Awards also showcased the 20th anniversary of AmeriCorps, and honored two AmeriCorps members and one AmeriCorps program with a service award.

## GOVERNOR'S VOLUNTEER RECOGNITION EVENTS AND TOOLS

### **Governor's Volunteer Appreciation Day at the State Fair**

In partnership with the Maryland State Fair, the GOSV and Governor Martin O'Malley honor Maryland's volunteers during the Governor's Volunteer Appreciation Day at the State Fair. The GOSV distributed 34,400 state fair passes that provided discounts on admission, concessions, and rides on August 25, 2013.



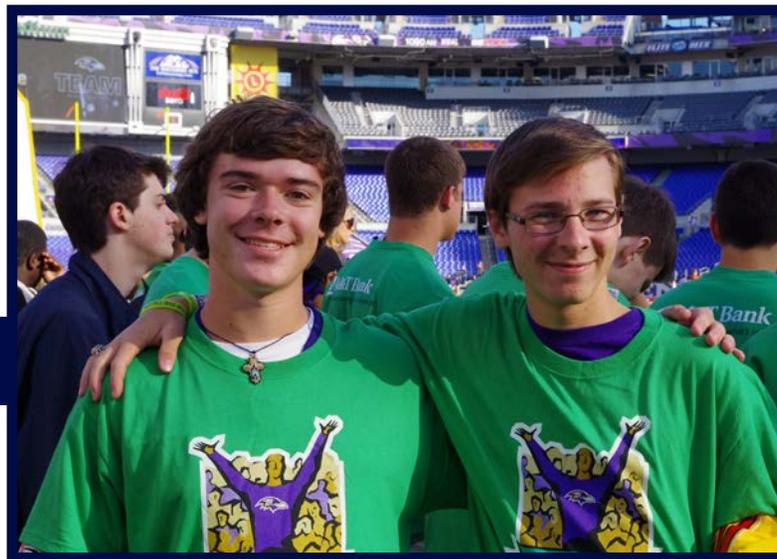
## GOVERNOR'S VOLUNTEER RECOGNITION EVENTS AND TOOLS (CONTINUED)

### Governor's Volunteer Certificates

Each year, the GOSV disseminates volunteer certificates for individuals or groups to be presented during volunteer recognition ceremonies. The certificates are a symbol of the high esteem with which the Governor's Office and the State of Maryland hold the citizens who serve in every community. The certificates may be requested via the GOSV's website, and they are signed by the Governor, Lt. Governor, and Secretary of State. The GOSV distributed 3,553 certificates to 143 local groups in every region of Maryland in 2013.

### HONOR ROWS PROGRAM

The GOSV partnered with M&T Bank and the Baltimore Ravens to honor the service of school and youth-based groups and programs that serve youth. Nominations were received and reviewed in August, and honorees were selected by a panel of service leaders with the assistance of the Baltimore Ravens, M&T Bank, and the GOSV. At each Baltimore Ravens home game during the 2013 regular season, honorees received game tickets for volunteers, special in-game seating and gear, official in-game recognition on the M&T RavensVision screen, and pre-game recognition on WBAL. This year, 16 groups and 800 volunteers were recognized for their vital service as part of the Honor Rows program.



# Volunteer Generation Fund

In January 2013, the GOSV awarded six Volunteer Generation Fund (VGF) sub-grants of \$25,000 to volunteer centers in Maryland. This was the third year of the awards to Maryland's VGF program, and the funding was provided by the Corporation for National and Community Service. In 2013, VGF sub-grantees engaged in a wide variety of service activities across Maryland, including expanding volunteer leader programs, leading days of service and service projects, conducting community outreach, and holding volunteer fairs. In all, VGF sub-grantees secured over \$158,000 in matching funds and in-kind donations, and mobilized over 52,000 volunteers who served over 100,000 hours. Of these, 23,606 were identified as new volunteers.

# VOLUNTEER GENERATION FUND

The volunteer centers serve various areas in Maryland including Baltimore City and Anne Arundel, Baltimore, Calvert, Charles, Howard, Montgomery, Somerset, St. Mary's, Wicomico, and Worcester Counties. Recipients and examples of 2013 VGF grant activities are provided below.

**Business Volunteers Maryland**, in Baltimore City, had a very successful third year of Service Ambassadors, a program in which volunteer leaders organize service projects at area nonprofits and recruit additional volunteers to participate. Over the past year, Business Volunteers trained 66 Service Ambassadors who completed 26 projects and engaged over 1,000 volunteers.

**Montgomery County Volunteer Center** continued to increase the scale of Days of Service events for Martin Luther King, Jr. Day, Earth Day, and Montgomery County's Community Service Day. During the week of Community Service Day, the center engaged 2,922 volunteers in 108 projects. Additional accomplishments include increased community outreach and a strengthened partnership with the Student Service Learning program with Montgomery County Public Schools; through multiple initiatives, over 35,000 volunteers served across the county.

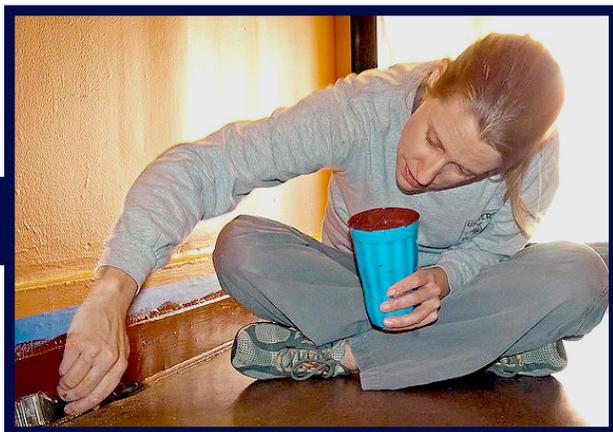
**ShoreCAN Volunteer Center**, on Maryland's Eastern Shore, continued facilitating a volunteer academy to offer professional development and grant funding to local volunteers. As a result, the volunteer center trained six community leaders who led 60 volunteers in four projects that served 100 community members. The center also implemented its own service projects, including hosting a food drive and collecting over 125 winter coats for four homeless and transitional shelters.



This year, **The Volunteer Center For Anne Arundel County** continued the Flexible Volunteer Leadership Program (FLEX). As a result, 23 leaders led 32 FLEX projects at community agencies in the county, engaging 755 volunteers in 2,361 hours of service. In addition, the center facilitated a 9/11 Project Green Day of Service, with opening ceremonies at the Maryland World War II Memorial and beautification of Jones Green Park; 225 volunteers participated.

**Volunteer Center Serving Howard County** connected 1,423 new volunteers to service in 2013 and offered 300 new volunteer positions around the county. The center also launched a new initiative, Words Into Action, which encouraged community members to learn about key social issues and connect with nonprofits addressing the issue. Three sessions – one focused on poverty, one on veteran engagement, and the final broadly addressing service – engaged 105 volunteers and 26 nonprofits.

**Volunteer Southern Maryland** updated and increased its social media outreach, facilitated a Teen Camp in the summer, and continued work on its strategic plan. Additionally, the volunteer center launched its first large-scale service project in partnership with the College of Southern Maryland employees, the Charles County Children's Society, and members of the United States Armed Forces. As part of the College's convocation, approximately 400 college employees packed 1,300 backpacks for children in the community.



# Supporting AmeriCorps in Maryland

The GOSV is the state agency that administers Maryland's AmeriCorps State grants. AmeriCorps is a federal program funded by the Corporation for National and Community Service. The GOSV's roles in AmeriCorps grant-making are three-fold: the GOSV promotes the availability of AmeriCorps State grants, manages grant selection, and monitors grantees.



# SUPPORTING AMERICORPS IN MARYLAND

## **Promoting AmeriCorps Grants**

To cultivate high quality grant applications, the GOSV issued a call for concept papers in August 2013 with a due date in October. The concept paper notice was distributed electronically through multiple sources to reach a state-wide audience, including the Maryland Volunteer Center Network, the Maryland Association of Nonprofit Organizations, and to 5,000 contacts of the Maryland Governor's Grants Office and the ethnic and cultural commissions of the Governor's Office of Community Initiatives. Of the concept papers received, eighty percent were new applicants to the GOSV.

In an effort to support new grant applicants, the GOSV provided an in-depth conference call that reviewed the application requirements, and offered tips on developing a strong proposal. Further, the GOSV provided a two-hour webinar for new applicants. The webinar included a tour of eGrants, and a question and answer period. This assistance paid off with new applicants submitting strong proposals by the grant deadline.

## **Managing Grant Selection**

Each year, the GOSV works with the Governor's Commission on Service and Volunteerism to review, approve, and monitor all AmeriCorps State activities. To select grant recipients, the GOSV and Commission are also supported by a panel of external grant reviewers. In 2013, 21 nonprofit, government, and business leaders served as grant reviewers in the AmeriCorps State Formula grant review.

In 2012 – 2013, the GOSV and Commission approved \$2.9 million in AmeriCorps State funding. This funding supported 13 AmeriCorps programs and provided national service opportunities for 608 Maryland citizens. These AmeriCorps State grantees raised more than \$4.5 million in matching resources (cash and in-kind) to support service programs across Maryland.

## **Monitoring Grantees**

This year, the GOSV continued its extensive monitoring and support plan for current AmeriCorps grantees. Through in-person and online training, desk audits, phone coaching, and multiple site visits, the GOSV continued to focus on improving grantees' reporting and performance measurement. As a result, 100% of the grantees showed improvement in their online reporting in the GOSV's Salesforce-based system.

Together, GOSV staff and grantees tackled a number of challenges – chief among these was the continued evolution of new national performance measures.

# MARYLAND AMERICORPS STATE PROGRAMS 2012 – 2013

**AIM for Excellence** (Achievement, Investment in Communities, Mobilization of Volunteers) AmeriCorps members, a Civic Works program, tutored and mentored Baltimore City and County students, grew and distributed food, provided nutrition education, led computer classes, completed community improvement projects, and recruited volunteers. Due to the service of AmeriCorps members, 100% of the 12th grade students who served in the AVID (Advancement Via Individual Determination) program graduated from high school and 99% were accepted into college. Members also grew 11,117 pounds of food at Real Food Farm which supplies fresh fruits and vegetables to low-income Baltimore communities. *(Baltimore City, Baltimore County)*

**AmeriCorps Roadmap Program**, led by the Latin American Youth Center, served 103 students in the Langley Park area of Maryland. AmeriCorps members provided tutoring, homework assistance, life skills lessons, gang prevention workshops, and enrichment activities as part of in-school, after-school, and summer programming components. At the end of the 2012-2013 program year, 66 students increased their math or English grade by one letter. Eighty percent of the AmeriCorps members enrolled in college and 40% re-applied for another term of service because they felt inspired by the way they impacted the youth and the community. *(Prince George's County)*

**ASTAR In Western Maryland** (Appalachian Service through Action and Resources), managed by Frostburg State University, placed AmeriCorps members with local organizations in western Maryland. Through the members' interventions, direct services were provided to 9,638 individuals in the four county region. Furthermore, 73 of 75 adjudicated youth increased their academic scores and attendance while participating in the program; 9,325 pounds of paper were recycled; 2,447 clients received independent living services; 1,459 lunches were provided to children in Frostburg; and 6,628 volunteers were leveraged. *(Allegany, Garrett, Frederick, and Washington Counties)*





**Civic Works Service Corps** AmeriCorps members tutored and mentored 704 students, made home safety repairs for 63 older adults, and assisted 390 people in accessing social services. Members retrofitted 881 low and moderate income households with energy efficient fixtures; these efforts are expected to save 560,316 kWh in one year. Additionally, the program recruited 1,346 volunteers. *(Baltimore City; Baltimore, Montgomery, and Prince George's Counties)*



**Community Art Collaborative (CAC)**, housed at the Maryland Institute College of Art, placed AmeriCorps members at nonprofits administering K-12 grade after-school arts-based programs that improve students skills and achievement in under-resourced communities throughout Baltimore. Twenty-four CAC AmeriCorps members were placed at 23 different service sites to provide quality arts based programming and classes that served 4,250 youth in arts based projects. At the end of the 2012-2013 program year, CAC AmeriCorps members offered 170 arts-based events and 100 additional community engagement activities for the communities that they served. *(Baltimore City)*



**Community Mediation Corps** AmeriCorps members, with oversight from Community Mediation Maryland, conducted mediations and built capacity in local mediation centers through partnership development and public education about non-violent conflict resolution. As a result of the members' service, centers throughout the State were supported in providing free or low cost mediation services to resolve interpersonal, family, and community disputes. In total, 1,618 community members attended mediation as a direct result of the services provided by 16 members. *(State-wide)*

**Experience Corps–Baltimore City** AmeriCorps teams, 8-15 members who are 55 years and older, served as tutors and mentors in kindergarten through third grade classrooms. Fifty-four members served 1,247 students in eight Title I schools. Each member committed to serve a minimum of 15 hours each week over the course of the program year; on average members exceeded their service requirement by 12%. *(Baltimore City)*

**Maryland Conservation Corps (MCC)**, housed in the Maryland Department of Natural Resources, is Maryland's Environmental Youth Corps that engaged 35 AmeriCorps members aged 17 to 25 in service. The AmeriCorps members maintained 150 miles of trails; planted and maintained 870 acres of forest buffer; completed 136 park recreation and facility improvement projects; partnered with eight community organizations to improve ecologically degraded Chesapeake Bay locations; treated over 9,000 hemlock trees for the invasive Hemlock Woolly Adelgid insect; responded to 12 natural disasters in the State; and taught environmental education curricula to over 32,000 students, youth and park visitors. *(State-wide)*



**New Americans Citizenship Project of Maryland** is an AmeriCorps citizenship program that, under the leadership of CASA de Maryland, coordinated the efforts of existing community-based organizations to more effectively assist eligible residents in the naturalization process. AmeriCorps members conducted public education, coordinated and enrolled Legal Permanent Residents (LPRs) in citizenship and financial literacy workshops, assisted candidates in filling out the citizenship application, and leveraged volunteers. As a result of AmeriCorps member efforts, the New Americans Citizenship Project of Maryland enrolled 1,100 LPRs in citizenship classes and 1,026 LPRs completed the citizenship application process. *(State-wide)*



**Partnership for Adolescents on the Lower Shore (PALS)** AmeriCorps members, housed at Salisbury University, increased the capacity of 10 Eastern Shore community agencies to serve youth, and provided academic assistance and recreational opportunities to under-served youth. Overall, PALS served 13,078 children and leveraged 1,285 volunteers. *(Caroline, Dorchester, Somerset, Talbot, Kent, Wicomico, Queen Anne's, and Worcester Counties)*



**Project CHANGE** AmeriCorps members built capacity within community-based organizations that provide direct services to Montgomery County residents; they coordinated enrichment programs for students, worked with disabled young adults, and leveraged volunteers for community projects. The program served 4,682 individuals, including 2,053 disadvantaged children and youth. *(Montgomery County)*

**Tri-County AmeriCorps Service Project** AmeriCorps members served the residents of southern Maryland by providing direct services in areas such as independent living, homelessness assistance, support to pre-kindergarten students, college access, and financial education. As a result of the AmeriCorps members' service, 179 clients received independent living services and 232 clients showed an increase in financial knowledge after participating in a housing counseling program. In total, the program served 1,313 individuals. *(Charles, St. Mary's, and Calvert Counties)*

**Volunteer Maryland** AmeriCorps members served as volunteer coordinators at 23 organizations across Maryland; they recruited, trained, and managed volunteers to meet critical community needs. Over the course of the year, the 25 AmeriCorps members mobilized 5,982 direct service volunteers who provided service to 28,759 community members. These volunteers dedicated 77,656 hours of service to clients and communities, a value of more than \$1.7 million. As a result of the AmeriCorps member service, 92% of the service sites reported that volunteers enhanced the effectiveness of the organization as a result of the Volunteer Maryland partnership. *(State-wide)*



# SPECIAL THANKS

## ORGANIZATIONS

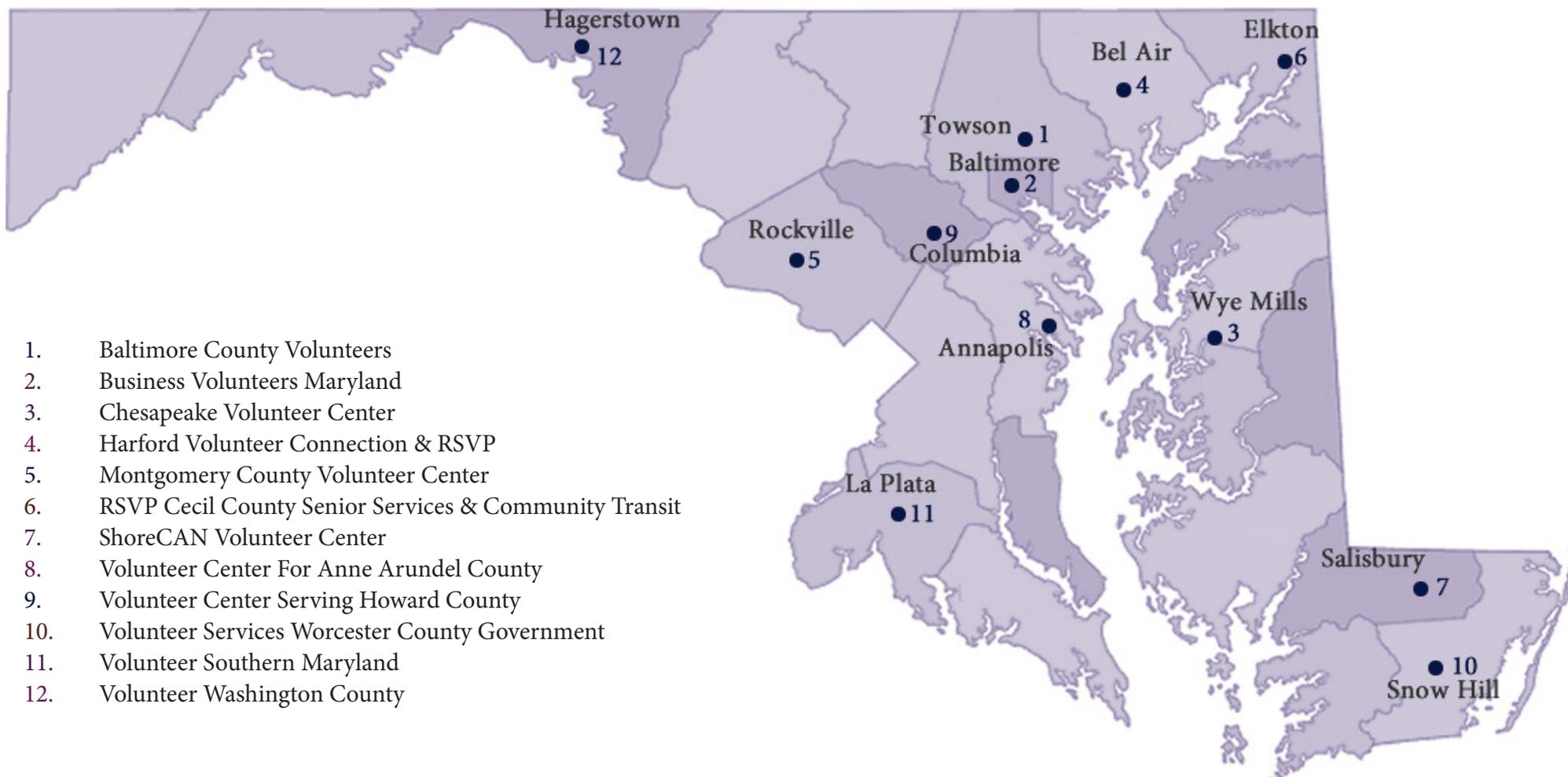
- Baltimore Ravens
- Community HealthCorps
- Corporation for National and Community Service
- Greater Homewood AmeriCorps VISTA
- Howard Community College -- Gateway Campus
- Maryland Department of General Services
- Maryland Department of Information Technology
- Maryland Humanities Council
- Maryland/D.C. Campus Compact
- M&T Bank
- Rebuilding Together Montgomery County
- The Center for Civic Reflection

## INDIVIDUALS

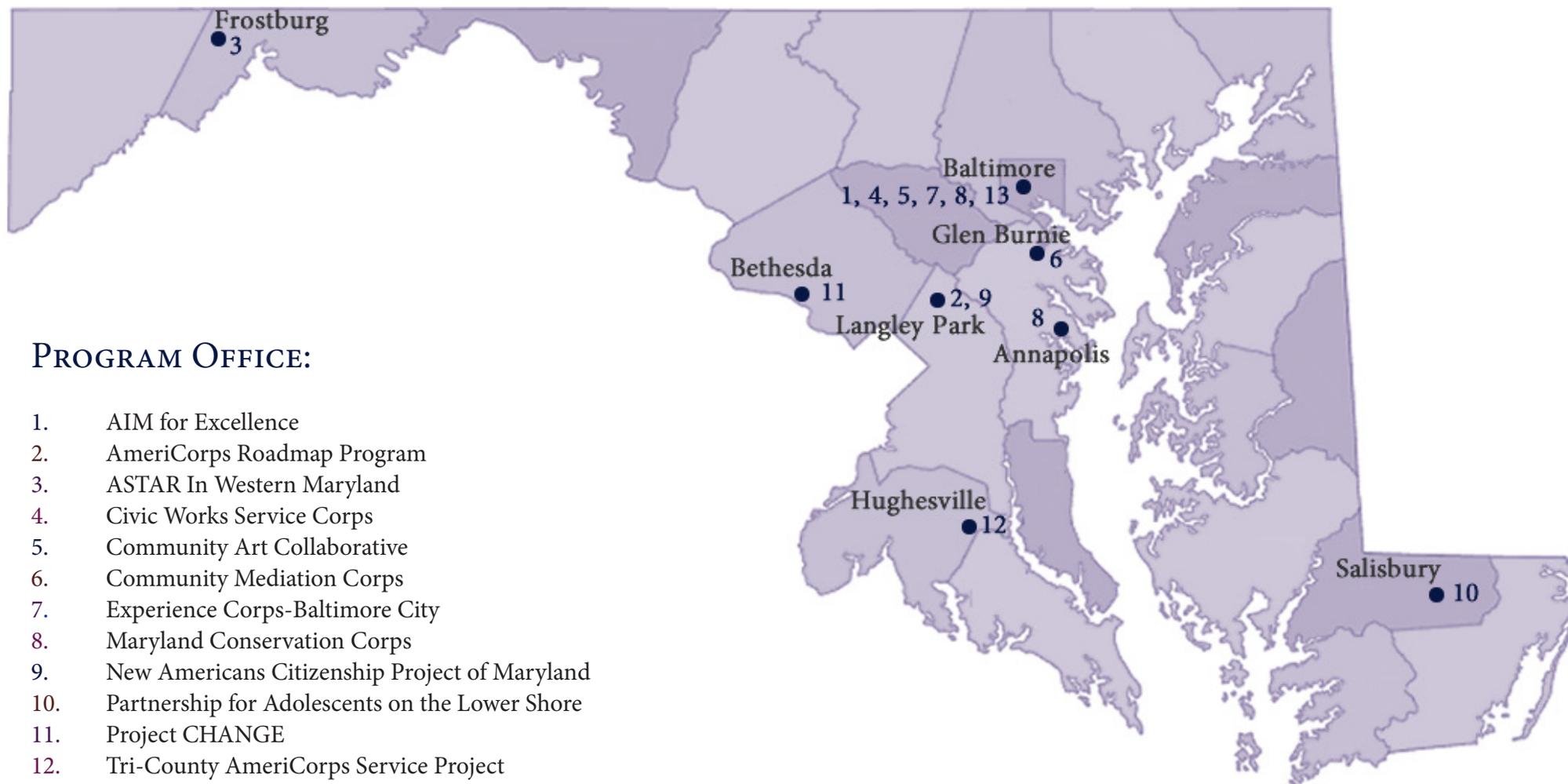
- Laura Aceituno
- Patrice Beverly
- Hope Braveheart
- Eric Brenner
- Emma Byrnes
- Valerie Brooks
- Patricia Camp
- Kate Carver
- Damita Chambers
- Heather Darney
- Adam Davis
- N’Kenge Feagin
- Carly Gallo
- Alex Garcia
- Rose Green-Colby
- Patrick Hain
- Lindsey Harper
- Susan Hawfield
- Elizabeth Hines
- William L. Howard
- Devon Hyde
- Perry Joy
- Helena Kosoff Sullivan
- Leone Lettsome
- Yun Liu
- Alan Lyons
- Kelly MacBride-Gill
- Deborah Mattera
- Khadijah A. Mitchell
- Kerry Ose
- Nirmal K. Pahadi
- Andy Pipari
- Brenda Powell
- Gabriella Ramos
- Raquel Rodriguez
- Kathleen H. Spain
- Yi Shen
- Theresa Testoni
- Linda Towe
- Lynda Weinstein
- Gary Williams
- Mark Wilson
- Barbara Wilt
- Jean Wortman



# VOLUNTEER CENTER NETWORK 2013



# MARYLAND AMERICORPS STATE GRANTEES 2012-2013



## PROGRAM OFFICE:

1. AIM for Excellence
2. AmeriCorps Roadmap Program
3. ASTAR In Western Maryland
4. Civic Works Service Corps
5. Community Art Collaborative
6. Community Mediation Corps
7. Experience Corps-Baltimore City
8. Maryland Conservation Corps
9. New Americans Citizenship Project of Maryland
10. Partnership for Adolescents on the Lower Shore
11. Project CHANGE
12. Tri-County AmeriCorps Service Project
13. Volunteer Maryland

## GOVERNOR'S OFFICE ON SERVICE AND VOLUNTEERISM

301 W. Preston Street, 15<sup>th</sup> Floor  
Baltimore, MD 21201  
410-767-1216 (phone)  
410-333-5957 (fax)  
GOSV.Maryland.gov

**Martin O' Malley**, Governor

**Anthony G. Brown**, Lt. Governor

**Israel C. Patoka**, Executive Director  
Governor's Office of Community Initiatives

**Cassandra Champion**, Director  
Governor's Office on Service and Volunteerism

